



THANK YOU

On behalf of IRIS ESTHER.COM we would like to thank you for your request and your interest in a custom artwork by Iris Esther. We are happy to send you all the requested information about the work process regarding the artwork that Iris Esther will create for you personally.

SIZING

The standard paper size the artwork is printed on is A3 (297 x 420 mm) or A2 size (420 x 594). Changes to standard paper sizes should be discussed before the printing phase. Any other non-standard or non-European sizing must be discussed before the design process starts.

PAPER / PRINT QUALITY

Artworks are printed on 350 grams 100% cotton Museum Etching paper by Hahnemühle.

Hahnemühle Museum Etching (350 grams) is a natural white, woven art paper made entirely of cotton. The paper is known for its high stability and heavy quality. The fine structure gives the prints extra depth. The premium matte coating meets the highest requirements. The paper is certified museum archivable, which means it meets the most exacting requirements for age resistance. All work is printed with a CANON IPF PRO 1000 printer.

PRICING

The total amount for the A3 artwork is €345 Euros ex VAT (21%) + shipping costs
The total amount for the A2 artwork is €425 Euros ex VAT (21%) + shipping costs

SHIPPING COSTS

All artworks are sent with POSTNL. The artworks are insured and will have a track and trace number.

Netherlands	€9	1-2 days
Europe:	€20	3-5 days
United States:	€50	4-9 days

WORK PROCESS

After we've extensively exchanged thoughts and ideas about the artwork through e-mail or a phone call and Iris has a good idea of your wishes, you will receive an e-mail with the terms and conditions and a quotation. Please read the terms & conditions. What we also need from you is the picture / pictures you wish to have portrayed in a high resolution. Preferably 300 dpi. After we've received your written consent and the images, the work process will start and the order is irreversible. The whole process will take up to 2 weeks, depending on the speed of the exchange of images and your feedback. Please inform us if you have a deadline, we will try our best to make this happen for you.

PHASES

- 1 Sketch phase on paper
- 2 Digital rough designs in Photoshop, Iris will present you two ideas to choose from.
- 3 Based on this choice, you have the right to a one-time large adjustment based on the digital sketch. This means any adjustments in the representation, background or colour scheme is negotiable.
- 4 After agreement and approval of this feedback, the digital adjustment is shown ones more. After phase this no elaborate changes can be made.
- 5 Further execution of the artwork: the digital version will be hand painted with watercolour / pencil
- 6 Painted artwork is scanned and finalized with Photoshop
- 7 Artwork is printed at the in-house print studio.
- 8 Hand painted embellishments are added to the final artwork.
- 9 You will receive an e-mail that your artwork is ready for shipment. With this e-mail you will receive an invoice via Getgekko. We kindly ask you to pay as soon as possible and no later than 30 days.
- 10 Artwork will be sent by registered mail.

We hope to have given you all the information you need and we can't wait to start this one of a kind creative journey with you. If you have any questions or hesitations, feel free to contact us, we are happy to help.

Lots of love,

Team Iris Esther